

# TransCare Hunter Ltd

TransCare are an approved provider for Home Care Packages.

At TransCare our mission is to provide quality community transport, in-home assistance and community wellbeing services for clients across the Upper Hunter. Though providing these services we strive to allow clients to remain active within the community and living in their own home for longer.

Below are our prices from 1 July 2019 (these prices are subject to change with agreed notification period).

Service	Includes	Cost per hour	Saturday	Public Holiday
<b>Domestic Assistance</b> Monday to Friday <b>Extra Domestic</b>	<b>Basic Domestic Services:</b> - floors, mopping, vacuuming, sweeping, bathroom clean, clothes and linen washing, hanging out, changing bed, dusting, cleaning fridge, other general requirements	\$48.00	\$65.00	\$80.00
	<b>Extra Domestic Services:</b> - Ironing, internal windows, spring clean, cupboards, de-clutter, oven clean, other harder cleaning. Note; staff cannot climb ladders.	Extra \$10 00	N/A	N/A
<b>Personal Care</b> Monday to Friday and Saturday morning	<b>Assistance with personal care needs:</b> - showering, dressing, grooming, hair, shave, skin care, in / out of bed, dental hygiene, reminding you to have medication.	\$50.00	\$70.00	\$85.00
<b>Social Support –</b> Monday to Friday	<b>Accompanied Activities:</b> - daily phone call, shopping, social outings, meet family / friends, local appointments, errands, meetings. Pick up / drop of at door with volunteer or staff member by your side to assist you.	\$48.00	\$65.00	\$80.00
<b>Respite Care –</b> Monday to Friday and Saturday morning	<b>Support in your home:</b> - assistance for carers to have a break from their responsibilities, staff can be at the home taking care of daily tasks whilst the carer/family go out for a well-deserved break.	\$48.00	\$65.00	\$80.00
<b>Home Maintenance</b>	<b>Administration of home maintenance:</b> - regular lawn mowing, pruning, gardening, hedging, rubbish removal, cleaning of outside the home. <b>Odd Jobs:</b> - change lightbulb, tap washers, smoke detector batteries, small maintenance jobs.	\$60.00	N/A	N/A
<b>Aids Equipment and Home Modifications</b>	<b>TransCare can organise purchase of aids:</b> - safety, mobility, communication, emergency alarms and various equipment. Working with you to select the most suitable supplies for your individual needs.	Cost Varies		

<b>Transport</b>	Cost per kilometre is applicable to all travel to another location and return. Also Includes cost per kilometre for staff completing errands and shopping for you.	\$1.25 per km		
------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------	--	--

Per Fortnight	Level 1	Level 2	Level 3	Level 4
<b>Basic Daily fee</b> Government determine the amount.  Full Pension exempt from the income test.	<b>Maximum of 3 hours' service</b> Amount paid by you, dependant on your income test assesses by The Department of Human Services(Centerlink)  Maximum \$132.16	<b>Maximum of 5 hours' service</b> Amount paid by you, dependant on your income test assesses by The Department of Human Services(Centerlink)  Maximum \$139.86	<b>Maximum of 12 hours' service</b> Amount paid by you, dependant on your income test assesses by The Department of Human Services(Centerlink)  Maximum \$143.78	<b>Maximum of 20 hours' service</b> Amount paid by you, dependant on your income test assesses by The Department of Human Services(Centerlink)  Maximum \$147.56
<b>Charged Once Only</b> for the initial assessment, planning, agreement and set up of the package.	<b>One off fee taken from package</b>  \$150.00	<b>One off fee taken from package</b>  \$150.00	<b>One off fee taken from package</b>  \$150.00	<b>One off fee taken from package</b>  \$150.00
<b>Care Management</b> care coordination, rostering, planning, review evaluation, of all services.	<b>Fortnightly taken from package</b>  \$50.00	<b>Fortnightly taken from package</b>  \$80.00	<b>Fortnightly taken from package</b>  \$180.00	<b>Fortnightly taken from package</b>  \$250.00
<b>Package Management</b> Ongoing administration, statements, managing package funds.	<b>Fortnightly taken from package</b>  \$25.00	<b>Fortnightly taken from package</b>  \$60.00	<b>Fortnightly taken from package</b>  \$130.00	<b>Fortnightly taken from package</b>  \$210.00
<b>Package Management Self-managed by you</b>	Nil	Nil	\$80.00	\$120.00

Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
<b>Package funding by the Government</b>	Annual	\$8,928	\$15,706	\$34,175	\$51,808
<b>Basic Subsidy paid by the Government</b>	Per Fortnight	\$343	\$586	\$1,288	\$1,952

**Additional Information:**

**No Exit Fees Charged**

**Services** – Services are available in increments of 30 minutes. For services greater than 1 hour, multiply the hourly rate by the number of the hours.

**Cancellations** – At least 24hrs notice must be given for cancellations or cost will be incurred (exception for emergency hospitalisation, or special circumstances)

**Monthly Statements** – We provide a monthly statement outlining the balance of the home care package.

If you would like to discuss your personal needs, please call the office on 6545 3113.